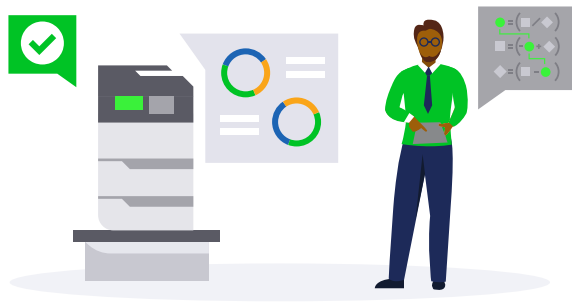


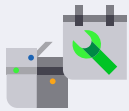
Keep your business running smoothly with **Lexmark Predictive Support**



Ensure uptime with support that pairs advanced technology and sophisticated algorithms

Predictive Service

Reduce your downtime from unanticipated device failures



Reduces helpdesk calls by 25%



Decreases call time by 50%



Increases remote fix to 70%

Using sophisticated technology to evaluate your print ecosystem, **Lexmark can take action on a device before it fails** and disrupts your business – and often before you even know there's an issue.

Proactive Consumables Management

Receive just-in-time supplies delivery through streamlined automation



Saves time by eliminating your need to manually order supplies



Improves inventory management by removing the need to carry supplies



Reduces waste by optimizing supply inventory

To remove errors and human intervention, **Lexmark automatically replenishes your toner and other supplies** using sophisticated algorithms and artificial intelligence.

Proactive Device Notification

Keep support and supply status at your fingertips



Provides transparency and visibility in the service process



Prevents unnecessary helpdesk calls, freeing your IT team for value-added tasks



Improves end-user satisfaction with timely, accurate status updates and alerts

Notifications about service and supplies replenishment are provided directly to your devices to alert users. Users stay informed, preventing unnecessary calls to the help desk.

