



# Accessibility at Lexmark

Lexmark is committed to developing products, solutions and services that optimize the productivity of our customers with varying levels of abilities.

Operating multifunction products (MFPs) with a physical, sensory or cognitive challenge can be frustrating and unproductive – yet millions of workers face this situation every day. To succeed, users require more than a company's commitment to accessibility; they need flexible solutions that adapt to a user's unique needs and capabilities.

Lexmark can help. We understand the specific needs of people with varying levels of abilities. The Lexmark Accessibility Council seeks input from customers with disabilities to better understand their unique requirements. We visit our customers to discuss how our printing and software solutions can increase productivity in the workplace. We also meet with them to see how they currently use Lexmark solutions and to hear their ideas and suggestions for future solutions applications.

The Lexmark Accessibility Council has also established external relationships with accessible design experts and accessibility analysts, such as the American Foundation for the Blind (AFB), the American Printing House for the Blind (APH), and Bluegrass Council of the Blind (BCB). We draw on their insights to improve the design of future products and solutions. The result is innovative accommodations that make it easier to use our systems and address a variety of accessibility regulations and guidelines, including Section 508, EN 301549 and WCAG 2.0 AA.

By empowering employees with the tools they need to get the job done, you'll benefit from higher retention rates, lower turnover costs and increased productivity.

## Innovative solutions for users with impairments

### Lexmark Voice Guidance

Individuals with varying levels of abilities can interact with many Lexmark smart MFPs and printers in a convenient and effective way using Lexmark Voice Guidance. With this feature, users can hear voice guidance prompts through the smart MFP or printer's built-in speakers or a user-provided headset. When activated, Voice Guidance gives select Lexmark smart MFPs and e-Task printers additional functionality specified in the US Section 508 Refresh and European standard EN 301549.

### Lexmark Accessibility Solution

With Lexmark's innovative software, devices with touch screens are no longer limiting to users with impairments. The optional Lexmark Accessibility Solution is our web-based software that allows users to initiate copy, fax, email and scan jobs directly from their computer, tablet or mobile device as an alternative to the MFP touch screen.

Lexmark Accessibility Solution is designed to work with a wide range of assistive technology, including screen magnifiers and screen readers, allowing customers with varying levels of abilities to work independently. At the MFP, the user only needs to interact with the tactilely discernible numerical keypad to complete the task at hand.

### Accessible user interfaces

Lexmark print/scan drivers, Embedded Web Server (EWS) and touch screens are designed to meet Web Content Accessibility Guidelines (WCAG) 2.0 standards. This means our interfaces are easier to see, hear and navigate.



### Lexmark hardware features

Lexmark believes that improving product usability for those with varying levels of abilities creates a better user experience for all our customers. Accessibility is a key objective in every phase of the development process, and Lexmark has defined processes and methodologies to ensure our products and solutions are accessible. Your input has helped identify product design changes, as well as standard product features, that work together to enhance accessibility for every customer.

These capabilities are included in many Lexmark products:



#### Adjustable display

Users can tilt the display to optimize the viewing angle.



#### Lexmark Embedded Solutions Framework (eSF) application platform

A variety of solutions are supported by voice guidance, including Scan Center, Secure Held Jobs and Forms and Favorites.



#### Tactilely discernible numeric keypad with on-device guidance

Raised and outlined buttons with tactile imprints help orient visually impaired users, while large, high-contrast icons, focus cursor and voice prompts guide users to perform common tasks using swipe navigation.



#### Accessible height and reach

Applying universal design principles helps accommodate the height, reach and force needs of users.



#### Headphone jack and volume controls

Workers can listen privately to voice prompts using the headphone jack.



#### Paper tray adjustments

Users can adjust paper size in the automatic document feeder and paper trays with a fingertip.



#### Magnification

Users with limited vision can magnify the user interface display by 200%.



#### Lexmark Accessibility Solution

Users can create job tickets with their computer or smartphone while using assistive technology, such as the JAWS® screen reader. When they enter a shortcut on the printer's accessible numeric keypad, their job is released.

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	MS320 Series	MS420 Series	MS520 Series	MS621dh	MS622de	MS720 Series	MS820 Series	MS820e Series	MS911 Series	CS420 Series	CS520 Series	CS620 Series	CS720 Series	CS725 Series	CS820 Series	CS920 Series
Voice Guidance				**			●				**	●	●	●	●	
Swipe navigation				**			●				**	●	●	●	●	
Keyboard navigation				**			●				**	●	●	●	●	
AT Compatible print and scan drivers	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
AT Compatible Embedded Web Server page	●	●	●	●	●	●	●	●		●	●	●	●	●	●	●
Accessible User Guides	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Magnification				●			●	●				●	●	●	●	●
Headphone jack (private listening)				**			**				**	●	●	●	●	●
Tactile volume control				**			●				**	●	●	●	●	●
Tilt adjustable display					●	●	●	●							●	●
Display visible at 40" height	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Raised operator panel keys	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Raised operator panel icons on select keys				●			●					●	●	●	●	●
Tray status indicators								●								
No pinch paper size adjustments															●	●
Display brightness control				●			●	●			●	●	●	●	●	●
Op panel key repeat adjustable				●			●	●			●	●	●	●	●	●
Op panel double strike interval adjustable				●			●	●			●	●	●	●	●	●

- Standard on device
- \*Optional: Feature available as a separate option
- \*\* Requires special order

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	MX320 Series	MX420 Series	MX520 Series	MX522adthe	MX620 Series	MX720 Series	MX820 Series	MX910 Series	CX420 Series	CX520 Series	CX620 Series	CX625 Series	CX725 Series	CX820 Series	CX825 Series	CX860 Series	CX920 Series
Lexmark Accessibility Solution				●	●	●	●	●		●	●	●	●	●	●	●	●
Voice Guidance		●	●	●	●	●	●	*		●	●	●	●	●	●	●	●
Swipe navigation		●	●	●	●	●	●			●	●	●	●	●	●	●	●
Keyboard navigation		●	●	●	●	●	●	●		●	●	●	●	●	●	●	●
AT Compatible print and scan drivers	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
AT Compatible Embedded Web Server page	●	●	●	●	●	●	●		●	●	●	●	●	●	●	●	●
Accessible User Guides	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Magnification		●	●	●	●	●	●	●		●	●	●	●	●	●	●	●
Headphone jack (private listening)		**	**	**	**	**	**	*		**	**	**	●	●	●	●	●
Tactile volume control		●	●	●	●	●	●			●	●	●	●	●	●	●	●
Tilt adjustable display					●	●	●	●		●	●	●	●	●	●	●	●
Display visible at 40" height	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Raised operator panel keys	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Raised operator panel icons on select keys		●	●	●	●	●	●			●	●	●	●	●	●	●	●
Tray status indicators								●									
No pinch paper size adjustments														●	●	●	●
ADF loaded sound and light	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Quick copy	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
OCR Scanning***			*	*	*	*	●	●		*	*	*	●	●	●	●	●
Display brightness control		●	●	●	●	●	●	●		●	●	●	●	●	●	●	●
Op panel key repeat adjustable		●	●	●	●	●	●	●		●	●	●	●	●	●	●	●
Op panel double strike interval adjustable		●	●	●	●	●	●	●		●	●	●	●	●	●	●	●

● Standard on device

\*Optional: Feature available as a separate option

\*\*Requires special order

\*\*\*Requires hard disk